



# New Horizons Community Connection July 2010



**A “MODEL” DAY:** Residents and visitors alike enjoyed a trip down memory lane on June 26 when the Model A Restorers Club visited New Horizons with some of its vintage vehicles. Property administrator **Nick Marchewka**, whose parents are members of the club, suggested the event, which made so many smile and recall their first automobile! Resident **Elizabeth de Lucia** also arranged for her son-in-law, **Hal Cutler**, to display his family’s 1933 Ford Model BB truck that serviced their South Sudbury family farm from 1933-1955.

**A SUPER SURVEY!** We are delighted to announce the results of the 2010 New Horizons satisfaction survey are posted on Main Street. With a 94% satisfaction response, residents and families alike enthusiastically praised the services and amenities, once again! We truly appreciate all comments and feedback to help New Horizons better serve its customers. Although the survey is one vehicle used to convey resident and family opinions and suggestions, there are two others regularly available year-round: the suggestion boxes located in each mailroom and the door to Bob and Peter’s office, which is always open to welcome you.

**HEMENWAY HEALTH CLUB:** Don’t miss the Sizzlin’ Summer Luau on **Friday, July 30 at 2:00 PM.** Joy Esper, Linda Maher, Erin Walsh-Libby and the Care Solutions team will be available to hear residents’ comments and suggestions about the health club. Dress for the occasion in your favorite Hawaiian shirt and grass skirt, enjoy a dip in the pool, and celebrate your own health and fitness. We are pleased to remind residents that current members now enjoy sustaining memberships and no longer pay renewal fees. If you are not a member, the luau is a perfect occasion to celebrate enrolling for your health! Sustaining membership rates are \$525 for an individual and \$775 for a couple.



**COUNTRY FAIR:** New Horizons’ 16<sup>th</sup> Annual Country Fair is scheduled for **Sunday, September 12.** Reserve your tickets beginning **Monday, August 2** at the sign-up station, located at 400 Town Center and in the 370 and 420 mailrooms. All residents receive complimentary admission to this

event. Family members of both *Meadows* and New Horizons residents may purchase tickets in advance for the reduced rate of \$15 for adults and \$5 for children. After September 3, tickets for all family members will be sold at the standard rate of \$20. More information to follow in next month’s newsletter.

**VIEW THE WORLD ON MONDAYS:** **Google earth** is an exciting new activity feature for New Horizons residents beginning **Mondays at 1:30 PM** in Assembly Hall. Plan an itinerary and travel the globe, from the Sydney Opera House to the Great Pyramids to the Empire State Building! View neighborhoods from your past and see what they look like today or see where your grandchildren are living! With the marvels of satellite technology, you will experience landmarks and buildings as never before on the large screen.

**HOLY COW!** 1,568 -- One thousand five hundred sixty-eight...is the number of customer service requests for maintenance that we have logged for the first half of 2010! With so much work to schedule and attend to on a daily basis, the maintenance team stays on top of these requests through a database that ensures no item is overlooked. For this reason, remember to make your maintenance request “official” by reporting it to the Front Desk attendant **only**, who will enter it into the Service Call database. A casual or verbal request to any other staff member, including a technician who may be working on another project in your suite, will not ensure that your request will be remembered and handled timely. New Horizons’ maintenance response goal is to complete each item within 24 hours, weekends excluded.

**BOTTLE DRIVE UPDATE:** The Boy Scouts will once again be hosting a monthly bottle drive at New Horizons! The last Friday of the month the boys and their parents will greet residents who wish to drop off redeemable bottles and cans at the loading dock of 400 Hemenway. While containers should be emptied, there is no need to wash them; in fact, we can all conserve a little water by *not* rinsing them out thoroughly! Please show the scouts your support by saving up your bottles and cans and bringing them to the loading dock at their next monthly drive on **July 30 from 6:00 to 8:00 PM.**



**CARE SOLUTIONS CORNER -- MEADOWS BALANCE CLASSES:** New Horizons is very pleased to announce that its preferred provider for home care and physical therapy will now offer Tuesday balance classes for Hemenway Health Club members. Residents will benefit from attending a class either at 9:30 AM in 370 Hemenway or at 1:00 PM in 420 Hemenway. If you have any questions about these classes, please stop by the Physical Therapy Center or call Erin Walsh-Libby at 1-508-573-1320.



**EVENTS and FEATURES**  
**PLEASE MARK YOUR CALENDAR:**

<b>July 18:</b>	2:00 PM
Joyce Henderson Music Extravaganza <i>Assembly Hall</i>	
<b>July 29:</b>	2:30 PM
New Resident Reception and Coache Family Presentation: Lathe Vases <i>Assembly Hall</i>	
<b>July 30:</b>	2:00 PM
Hemenway Health Club Luau <i>Poolside Courtyard</i>	
<b>July 30:</b>	6:00-8:00 PM
Boy Scouts Bottle Drive <i>Loading Dock at 400</i>	
<b>September 12:</b>	
16th Annual Country Fair	

