

New Horizons Community Connection June 2010



HAPPY FATHER'S DAY (June 20) to all the dads among our residents, friends, and family! We are especially proud to honor the 71 fathers residing in New Horizons and *The Meadows*. Whether you plan on spending the day enjoying the special barbecue fare at New Horizons or being feted by family, we wish you a wonderful day in which your fatherhood is celebrated!

FOURTH OF JULY: Our country celebrates its 234th birthday this year. So much has transpired since the founding fathers envisioned independence from England that resulted in a new nation.



What do the United States of America mean to you? What do the rights and freedoms established and enjoyed by its citizens signify to you today? Whether you have a scholarly perspective, a nostalgic anecdote or an impassioned sentiment to share with future generations, we want to hear from you! Please take some time to write down your thoughts and turn them in at the Front Desk to the attention of **Beatrice** by **June 30**.

SAVE THE DATE! The 16th annual **New Horizons Country Fair** is scheduled for **Grandparent's Day** on **Sunday, September 12**. Enjoy the community barbecue lunch, festivities, games, crafts and entertainment for all ages! Also, the pastel painting by resident Beverly Rinck, featured in the lobby at 400 Hemenway, will be raffled that day; avoid the rush and get your \$5 raffle tickets now through a community services staff member. (Proceeds will benefit the Boys & Girls Club.) More information regarding fair tickets and events will follow in the coming weeks. Mark your calendar now and plan to attend this fun-filled, harvest-time tradition for all residents and their families.



PEACE OF MIND: Families often comment about the comfort they feel from the availability of the on-duty 24/7 nurse who supervises the daily care of residents on assisted living services and responds to medical emergencies throughout the New Horizons campus. Recently, the daughter of a resident returning from a hospital stay was quite impressed when she was able to set up a service plan meeting on a Sunday afternoon. For more information about assisted living services, please contact **Karen Delage, RN** at 508-460-5200 or #0 from a residence telephone. She is personally available Monday through Friday.

COMMUNICATION MADE EASY: The management team welcomes resident and family feedback at ALL times during the year, not just during the annual survey. Suggestion boxes, located in all mailrooms, are a convenient tool to convey an idea, criticism or compliment. Simply jot down the thought and place it in the box! While anonymity is certainly your prerogative, signing your slip will allow our team to respond to you directly. In person, you are always welcome to stop by the executive director's office, located directly behind the Front Desk at 400 Hemenway. The director-on-duty is typically available and no



appointment is necessary; if the door is open, just walk in! Most importantly, never hesitate to pass along an observation that you believe to be obvious or already reported. An assumption that management is already informed, often leads to delays in a problem being resolved. Finally, it is particularly important to report all maintenance issues promptly so that our maintenance team can complete repairs in a timely fashion.



LENDING A HAND TO THE HANDBOOK: Our enthusiastic gratitude goes out to the many residents of *The Meadows* who applied their critical thinking talents in helping with the Resident Handbook update this year! To those of you who attended the Breakfast Club meetings on June 2 and 3, provided written ideas, or stopped by to offer a suggestion, we say, **THANK YOU!** Your contributions will make this next edition (due in July) the most helpful and comprehensive guide to date. *See the policy refreshers below for immediate updates on three topics.*

MEADOWS HANDBOOK REFRESHERS:

- Meadows residents who pick up a back-up key to their apartments *are* welcome to return such **backup keys** to the suggestion box in the mailroom (or directly to the Front Desk attendant). This is a convenient arrangement that we hope will ensure that keys return promptly to inventory.
- **Mailroom packages** are typically delivered to a parcel box with the key to the particular box placed in the recipient’s mailbox. Once the parcel has been retrieved, the key used to open the parcel box should be left in the lock of the parcel box for the postal service to use at another time. The parcel box is never to be maintained for one’s personal use.
- **Guests, UPS and FedEx** should always enter the 370 and 420 Hemenway buildings via the main entrance. If at any time a visitor/delivery person knocks on your slider door to gain access, please call the Front Desk *immediately*.

EVENTS and FEATURES

PLEASE MARK YOUR CALENDAR:

June 16:	Beverly Rinck Art Reception <i>370 Breakfast Club</i>	5:00 – 7:00 PM
June 20:	Father’s Day	
June 24:	New Resident Reception <i>Assembly Hall</i>	2:30 PM
June 25:	Herbert Zschokke Lecture: Custer’s Last Stand <i>Assembly Hall</i>	2:00 PM
June 26:	Antique Car Club Show <i>400 Hemenway</i>	11:00 AM – 2:00 PM
June 27:	Women of Note performance <i>Assembly Hall</i>	2:00 PM
September 12:	16 th Annual Country Fair	